



**Superior Court of California  
COUNTY OF ALAMEDA**

**Self-help Center and Local Child Support Agency Best Practices**

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AB 1058 Conference 2015

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1. Attend and fully support the scheduled 1058 meetings with LCSA, SHC, Court clerks, Commissioners, etc.
2. Be open and not stuck in the “old ways” of doing things.
3. Communicate in a non-adversarial/oppositional manner.
4. “Warm referrals” or “handshake transfer” to create seamless referrals.
5. Co-location when possible.
6. Shared data access.
7. Regular check-in meetings with staff one-on-one, in addition to the 1058 meetings.
8. Cross-training of staff at both the court and the LCSA. Include volunteers in trainings.
9. Direct line of contact with staff. Phone list and email list.
10. Support staff for the Department of Child Support Services specific calendars. Please see program support description attached.