

22<sup>nd</sup> Annual AB 1058 Child Support Training Conference  
Garden Grove, California  
November 13-16, 2018

**LIST OF CITATIONS/STATUTES FOR PRESENTATION:**

**Engaging Customers in Our Growing Digital World**

Plain writing is essential to the work we do.

Federal agencies are required to write plainly as required by the *Plain Writing Act of 2010* (H.R. 946; Pub.L. 111–274).

Resources can be found at [www.plainlanguage.gov](http://www.plainlanguage.gov)

Additionally, court staff, like court mediators, should use language that minimizes legal and other jargon ([Rule of Court 5.210\(e\)\(4\)](#)).