I-CAN!

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What is I-CAN!?

- An internet based program helps litigants complete the paperwork
- The web address is: www.icandocs.org
- No longer kiosk based
- Access anywhere you have the internet

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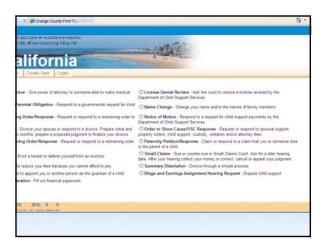
I-CAN!

- I-CAN! is an alternative to filling out legal forms by hand
- The litigant answers questions displayed on a series of screens
- I-CAN! places the litigants answers in the correct spaces on the forms required for their particular legal matter



I-CAN!

- I-CAN! Can assist litigants who read English, Spanish and Vietnamese languages
- Through I-CAN! the litigant will create a personal password
- The litigant can login and make changes to their information any time and from any computer with internet access



How I-CAN! Helps Litigants?

- We evaluate to determine if I-CAN! can help the litigant
- Fills out forms for a variety of legal matters, including, divorce, domestic violence, paternity petition, order to show cause and fee waiver

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Assessment/Triage

- Determine what assistance and modules
 - Person states, "I need custody"
 - Dissolution, Paternity, DCSS
 - ID modules
 - Fee Waiver, Paternity, OSC, Income and Expense



Clinics

- The Legal Resolution Center holds weekly clinics
- Clinics are successful in helping a large group of litigants dealing with similar or same legal proceeding at one time

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Self-Help Clinics-FAMILY

Why Family Law Clinic—3 Reasons

- to assist the many pro per litigants with rejected court documents who came to us
 - Opened prior to self-help center at LJC
- Unmet needs of family law litigants
- · And we wanted an evening clinic

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Who attends?

- Legal Aid schedules up to 20 litigants
- LR Staff schedule people who call or come in and cannot immediately help
- Follow ups from other clinics
 - We assisted with Step 1 Divorce and they need to complete Step II and III

Unintended Benefits

- With volume we have a sense of what is happening at the courthouse
- Application and Order to Post
- Meet with clerks to review processes
- Processing Judgments

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Limitations of I-CAN!

- Does not complete local forms
 - If you have a local form I-CAN! Could print a blank, or fill out the information already collected in the module
- Only has courthouses we could find.
 - If you have one not listed email me <u>btanner@legal-aid.com</u> (what kinds of cases are filed there)

Questions

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www.icanefile.org

- I-CAN! has a tax program too
- Free federal and state tax filing
 - Focuses on 10 states
 - \$102,000,000 returned to US taxpayers
 - \$30,000,000 in EITC
- Listed on IRS website